Business Purpose: To focus on the components of individual (coaching) effectiveness.

Facets of Emotional Effectiveness

Every relationship we face, every situation we encounter, every interaction, is made up of different facets of emotionally intelligent behaviour:

My self awareness	Being trusted
Awareness of you	Trusting others
My self esteem	A can do approach
Your self esteem	Expressing my emotions
How we relate	Managing conflict assertively
How to bounce back	Give and take
My energy, drive and passion	Motivating
My goals and focus	Forgiving
Being flexible	Intuition
Being open	Reflecting

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We all have some facets that are more developed than others. All of the facets are developable and they provide a great self development map for anyone, especially coaches, to navigate their way through work and life situations.

Performance = Potential – Interference

Timothy Gallwey (*The Inner Game of*series)

The facets are particularly helpful for **increasing potential** ~ by building on individual strengths and **reducing interference** by strengthening underdeveloped facets.

You can use the *What am I like*? Questionnaire to rate how effective you believe yourself to be in each of these areas and / or to use for discussion and feedback in coaching situations.



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